



## 2016 SURVEY OF AUSTIN AREA PRICES OF SELECTED FUNERAL GOODS & SERVICES Produced and Published by the Funeral Consumers Alliance of Central Texas

### Survey prices:

The prices in this survey were calculated by reviewing a General Price List (GPL) and a Casket Price List (CPL) provided by each funeral home as required by rules of the Federal Trade Commission (FTC). Funeral homes are required by the FTC to provide price information over the telephone and to supply a copy of their GPL to anyone appearing in person and requesting it. Most provide a copy of their CPL upon request, and they must allow you to review their CPL. Because some funeral homes offer one or more *packages* and others do not offer any *packages*, all costs shown in the survey are taken from itemized products and services listed on the GPL.

### Funeral home packages:

As indicated above, the prices in this survey do not include *packages* that offer specific goods and services for one inclusive price. When offered a package, it is important to examine it closely because not all package deals provide discounts. Consider, too, that packages often include goods

and/or services you don't want, but you will have to pay for them if you choose the package.

### Survey procedures:

This survey provides price comparisons among all the funeral homes listed for seven categories of funeral services and merchandise, except as noted. The lack of uniformity in the formats and contents of the General Price Lists can lead to confusion and misunderstanding. Every effort was made to assure that this survey compares **exactly the same services for all funeral homes surveyed**. Differences are explained in footnotes. A few funeral homes do not offer all of the goods and services included in the survey. For example, some do not offer limousines for a full funeral service. In those instances, the costs were estimated and included in the total costs of a full funeral service to give fair comparisons among all funeral providers.

**All funeral establishments physically located in the counties of Travis, Williamson, Bastrop, Caldwell, and Hays are included in this survey.**

## Survey Definitions, Descriptions and Variables

**Effective Dates of General Price Lists (GPLs) and Casket Price Lists (CPLs).** All prices in the survey are derived from GPLs and CPLs obtained in January, 2016. The costs shown are a "snapshot" in time. Funeral homes may change their price lists at any time. It is important to compare the effective date on any price list you pick up during the year with the effective dates of GPLs and CPLs used for this price survey.

**Direct Cremation** is the transfer of the deceased from the place of death to a funeral home or mortuary facility; appropriate care of the remains (usually refrigeration for at least 48 hours); securing all necessary permits and authorizations for the cremation; provision of an alternative container to encase the body during cremation ("alternative container" refers to a heavy-duty cardboard container [or cardboard/wood combination], or an unadorned cremation casket made of fiberboard); transportation of the body to the crematory; the cremation itself; return of the cremated remains in a secure container to the family directly or making them available for pickup at the funeral home; and all other services of the funeral director and staff (a non-

declinable Basic Services fee that is usually reduced for direct cremations). Crematories are required to return the cremated remains in a temporary container. Some funeral homes may attempt to charge for such a container; however, they are not allowed by law to require its purchase.

The prices shown include the cost of shelter and refrigeration at most funeral homes for the 48-hour waiting period (which can be waived by a medical examiner or justice of the peace) between death and cremation, and often for a longer period.

The cremation may be delayed if an autopsy is required, if the crematory to be used is so busy that it cannot quickly perform the cremation, if the paperwork is delayed, or if the family cannot immediately pay for the cremation.

Families of decedents who weigh over set amounts – e.g., 250, 275 or 300 pounds – will usually incur additional charges for the cremation process and the alternate container. Weight limits vary from crematory to crematory. There may also be an additional charge for transferring the body to the funeral home and/or crematory.

Some funeral homes charge an additional fee to pick up the deceased at a residence. This is also true with other kinds of funeral arrangements.

Direct Cremation prices in the survey do **not** include:

- the cost of an urn (which can cost as little as \$20 at a discount store or close to \$3,000 at some funeral homes)
- an urn outer burial vault (which can cost up to \$1,000)
- any rite or ceremony
- embalming
- family's use of funeral home facilities
- cost of obituary
- other services of staff

### Death Certificates

Death certificates, which are required before the cremation can be done, are typically \$21.00 for the first certificate and \$4.00 for each additional certificate if ordered at the same time.

This cost is in addition to the cremation charges and also in addition to other kinds of funeral arrangements, such as immediate burials and full funeral services.

**Immediate Burial** is the transfer of the deceased from the place of death to a funeral home or mortuary; placement of the body in the funeral home's **minimum or least expensive casket** (usually cloth-covered wood, wood with a veneer, or metal); all services of the funeral director and staff (a non-declinable fee that is usually reduced for immediate burials); and transportation of the body to a cemetery or other burial site.

- Immediate burial is usually done within 48 hours of death.
- Only a few GPLs used in the survey specify refrigeration in their list of immediate burial goods and services. This is important to note because some funeral homes will charge for refrigeration if the deceased is not buried within 24 hours of the time they take possession of the body.
- Immediate burial prices do not include any rite or ceremony, embalming, family's use of funeral home facilities, cost of obituary, or other services of staff.

### Other cost considerations when selecting burial

- In determining the total cost for a burial, families need to include the cost of the burial space/plot, the charge to open and close the grave, a grave

liner (which is not required by law but may be required by a cemetery to simplify grounds maintenance), and a grave marker. Prices vary greatly on these items, depending on the location of the gravesite and the materials used for the grave liner and the marker.

- At smaller, rural, or natural burial cemeteries, families that wish to do so may often arrange to open and close the grave themselves.
- **Veterans and their spouses should remember to obtain information about veteran burial benefits.**

**Full Funeral Service** is a **hypothetical** funeral service. Because casket prices vary by thousands of dollars, the cost of a casket is not included. Costs are estimated for goods or vehicles that are not included on the General Price List.

The **hypothetical full funeral service** includes the following 13 items:

- (1) the full non-declinable fee for the basic services of the funeral director and staff, including overhead costs
- (2) transport of the deceased from the place of death (usually within 25 miles of the funeral home)
- (3) embalming
- (4) other preparation of the body, such as dressing, casketing, and cosmetology (Hairdressing is often extra.)
- (5) public viewing of the deceased's body and visitation for **at least 4 hours** at funeral home
- (6) a funeral service at the funeral home **or** at another facility
- (7) a registration book to be signed by those who attend the services
- (8) 50 acknowledgment or thank you cards
- (9) 100 programs or service folders
- (10) use of a hearse or other funeral vehicle for transport of the body to a cemetery
- (11) use of a utility vehicle to carry flowers to a cemetery
- (12) three vehicles to transport family, clergy, and pallbearers to the cemetery (This combined cost, which can be \$1,000 or more, can be deleted or reduced by the use of private vehicles.)
- (13) direction of a graveside or committal service (usually included in the services offered as part of a full funeral service)

Families who do not want all of the goods and services listed above for the hypothetical full funeral service can reduce costs significantly by omitting items they don't want.

(See next page for list of items this kind of service does not include.)

The hypothetical full funeral service does **not** include:

- the cost of a casket
- a grave space or plot
- opening and closing a grave
- a grave liner (if required by a cemetery to simplify grounds maintenance)
- a grave marker
- an obituary
- flowers
- services of clergy, organist, vocalist, or other musician
- a police escort
- any other services or products not described above

The costs shown above **must be added to the cost of the items listed for a full funeral service to get a true picture of the total cost of a full funeral service and burial.**

Consumers need also to consider:

- Other goods and services sold at funeral homes can increase the cost of a funeral significantly – items such as burial clothing, temporary grave markers, bronze caskets costing up to \$60,000, bronze vaults costing over \$16,000, extra viewing and visitation at the funeral home, alternative casket interiors, a crucifix, a flag case, prayer cards, video presentations, use of chairs/awning/artificial grass at the cemetery for a graveside or committal service, releases of balloons or doves, permanent grave markers or monuments, and other goods and services.
- **Additional extra costs** may be incurred at some funeral homes for making arrangements for a service at a location other than the funeral home; for picking up a body beyond certain distances from some funeral homes as noted on those funeral homes' GPLs; for paying with a credit card; and for processing insurance policies. In addition, some funeral homes in the survey identify on their GPLs other extra costs that may be charged.

## Caskets

The casket prices on the survey chart are for the least expensive 20-gauge metal casket (usually without a gasket), and the least expensive 18-gauge metal casket (usually with a gasket) offered at each funeral home.

Families wanting a 20-ga. or an 18-ga. casket should compare the prices in the survey to the prices for similar caskets available from local casket retailers and online sources (e.g., casket companies, walmart.com, costco.com, amazon.com, and overstock.com).

Many of these sellers also offer wood and wood veneer caskets as well as cremation urns made of various materials.

Other casket options include wood caskets available from a variety of sources, including local carpenters and woodworkers.

Families who wish to make the casket themselves can find diagrams in books and on the internet.

“Cremation caskets” are often among the lowest-cost caskets offered at many funeral homes and are suitable for burial as well as cremation. “Alternate containers” – typically used for cremation – are also acceptable for burial.

In certain circumstances, such as natural burial, a **shroud** is a choice to consider.

## Slowing Decomposition

After 24 hours from the time of death, the law requires that a body must (1) be kept between 34 and 40 degrees by either refrigeration or the use of dry ice; (2) be contained in an odor-proof and leak-proof enclosure; **or** (3) be embalmed, if burial or cremation has not occurred and the body has not been donated for education and/or research.

**Embalming Option:** Embalming is not required by law in Texas. Consumers should know that embalming has no public health benefits that have been recognized by any public health authority. At best, it merely slows the natural decomposition process.

**Refrigeration** is used to reduce or control decomposition while awaiting final disposition. Some funeral homes include refrigeration in their direct cremation charge – at least for the first 48 hours – but consumers should make it a point to ask if and when refrigeration charges are added to the costs shown on the GPL for direct cremation and immediate burial.

Refrigeration fees are listed in the chart solely to give consumers an opportunity to compare and note the wide variance. **The prices shown should not be added to the costs shown for Direct Cremation and Immediate Burial.**

**Basic Services Fee** refers to the amount a funeral home may charge for the basic services provided by the funeral director and staff, plus overhead costs. The Federal Trade Commission currently leaves the amount of this non-declinable fee to the discretion of the funeral home.

The Basic Services fees for **Direct Cremation** and **Immediate Burial** are usually calculated by the funeral home at a **reduced** amount.

In the survey chart, basic services fees **are already included in all prices shown**. The fees are listed in the chart solely to give consumers an opportunity to compare and note the wide variance.

## Cost-saving suggestions for consumers

1. Choose immediate burial, a graveside service, or direct cremation followed by an optional memorial service that can be held almost anywhere people can gather together. This choice can reduce funeral costs by 75%. Or choose a reasonably-priced funeral home for 50% savings over average costs. The location of the funeral home is not a significant factor if you arrange to have the funeral or memorial service at another location.
2. Families who would like to handle some or all of the arrangements themselves can realize even greater savings with a **home or family-led funeral**, which, in Texas, does not require the services of a funeral director. With the proper authorizations, you may transport the deceased to the cemetery or to a crematory that will deal directly with the public. If you prefer to have a funeral director perform some tasks – such as completing paperwork and obtaining the death certificate – some funeral directors in the Austin area will do this for a fee.
3. Avoid embalming and viewing of the body in the funeral home parlor, a practice falsely promoted by some funeral directors as essential to the grief process. Instead, display pictures and mementos of the deceased at a gathering where sharing and visiting can focus on the memories of the deceased, rather than on an elaborately displayed body. Embalming is not required by Texas law for any reason. However, most funeral directors will not allow a public viewing without embalming because they are not skilled at presenting unembalmed bodies for viewing. Embalming is also a profitable practice.
4. Consider using a cremation container, a plain wooden casket, or the least expensive casket available. Any casket can be covered with a flag, the deceased's favorite quilt, a religious pall, or other cloth. If desired, you can invite family and friends to write or draw something on the outside of cardboard or unfinished wood caskets, as is sometimes done at home funerals. Remember, too, that you can buy a casket from any source. Or you can make one yourself without incurring any additional funeral home fees or charges.
5. Don't be led to believe that the more you spend on the funeral or the casket, the greater your love for the deceased. Most funeral directors have always been sales people, who will many times use appeals to guilt, family

pride, and social pressures to get family members to spend more than they can afford or want to spend.

6. The funeral industry has depended on the fact that most consumers avoid death and its trappings until they are in the throes of grief just after the death of a loved one. Such feelings can make anyone vulnerable to exploitation and confusion. If faced with this situation, take along a trusted friend for assistance with making arrangements. A friend who is less emotionally involved with the dozens of decisions to be made can give sound advice and help avoid unnecessary expenses.
7. Become an informed consumer now and discuss various disposition options with your family and close friends so they will be prepared to follow your wishes.
8. Discuss religious questions with a clergyperson or religious leader rather than a funeral director.
9. Be aware of unreasonable markups. For instance, according to industry sources, providing refrigeration costs less than \$1.00 a day when all acquisition and operation costs are considered. Yet 46 of the 51 funeral homes listed in the survey price chart charge more than \$50 per day for refrigeration.  
Many people who study the economics of the deathcare industry believe that high charges for refrigeration are used to assure that a family will choose embalming, which, in turn, usually results in additional spending for public viewing, a more expensive casket because it will be seen at close range by the public, and often a more expensive outer burial container so the expensive casket is better protected.
10. Most funeral homes will modify prices and services to get your business if they know you are willing to go elsewhere for goods and services, and they may not charge you for everything they are allowed by law to charge for.

**Knowing prices at several funeral homes can give you an advantage when you are shopping for a funeral or cremation.**

**Take a copy of this survey with you to the funeral home.** Remember to compare the effective date on any price list you are given with the effective dates of GPLs and CPLs used for this price survey.



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To understand fully the terms and the prices in the survey chart, thoroughly read the survey narrative on pages 1-4.

To determine any price changes since volunteers collected General Price Lists and Casket Price Lists in January, 2016, contact the funeral home.

Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>Affordable Burial &amp; Cremation Service</b> 512-354-2509 13009 Dessau Rd., Ste. M Austin	01-28-14 / 01-15-14	\$650	\$1,200	\$3,740 + casket (note 1)	\$895 / \$1,595	\$700	\$50 per day	\$525
<b>All Faiths Funeral Services (North location)</b> 512-339-8878 8507 N. IH-35 Austin	11-01-15 / same	\$990 (note 2)	\$3,715	\$5,290 + casket	\$995 / \$1,995	\$625	\$75 per day	\$1,395
<b>All Faiths Funeral Services (South location)</b> 512-326-8878 4360 S. Congress Ave., Ste. 115 Austin	01-21-15 / same	\$650	\$2,530	\$3,910 + casket	\$795 / not offered	\$525	\$65 per day	\$595
<b>All Faiths of the Pines</b> 512-237-3836 110 American Legion Rd. Smithville	10-15-15 / same	\$1,495 (note 2)	\$3,935	\$5,485 + casket	\$995 / \$2,895	\$695	\$125 per day	\$1,695
<b>Angel Funeral Home</b> (note 3) 512-441-9738 1600 S. First St. Austin	01-20-15 / same	\$2,065	\$4,190	\$7,240 + casket	\$1,195 / \$3,995	\$695	\$95 per day	\$2,795
<b>Austin Cremations</b> (note 4) 512-777-1699 1800 Central Commerce Ct., # 800 Round Rock	03-06-14 / N/A	\$995 (note 5)	not offered	not offered	not offered	not offered	\$95 per day	\$995
<b>Austin-Peel &amp; Son Funeral Home</b> (note 6) 512-419-7224 607 E. Anderson Ln. Austin	09-01-15 / same	\$2,040	\$3,290	\$6,259 + casket	\$1,495 / \$2,195	\$625	\$175 after 3 weeks	\$1,825

\* Refrigeration charge may apply after the period required to secure documents **or** if a delay is requested by family.

note 1: One or more full funeral service costs were estimated because they are not offered in the General Price List.

note 2: All Faiths (North Austin location): The General Price List indicates that the average time from the date of arrangements to completion of cremation is approximately 5 to 7 business days. The GPL of All Faiths of the Pines indicates the average time from the date of arrangements to completion of cremation is approximately 10 to 14 days.

note 3: Angel and DeLeon funeral homes are under common ownership.

note 4: Austin Cremations and Weed-Corley-Fish funeral homes are under common ownership.

note 5: Austin Cremations' service area is limited to Travis and Williamson Counties.

note 6: Austin-Peel & Son and Elgin funeral homes are under common ownership.

Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>Bastrop Providence Funeral Home</b> (note 7) 512-308-9188 2079 Hwy. 71 E. <b>Bastrop</b>	10-01-15 / same	\$2,090	\$3,343	\$6,419 + casket (note 8)	\$995 / \$2,695	\$895	\$300 for 1 <sup>st</sup> 48 hrs.; \$100 per day thereafter	\$2,895
<b>Beck Funeral Home</b> 512-244-3772 15709 RR 620 <b>Austin</b>	07-15-15 / same	\$2,685	\$4,840	\$6,900 + casket	\$1,295 / \$2,395	\$995	\$875 for up to 5 days	\$2,695
<b>Beck Funeral Home</b> 512-259-1610 1700 E. Whitestone <b>Cedar Park</b>	07-15-15 / same	\$2,685	\$4,840	\$6,900 + casket	\$1,295 / \$2,395	\$995	\$875 for up to 5 days	\$2,695
<b>Beck Funeral Home</b> 512-251-3500 4765 Priem Ln. <b>Pflugerville</b>	07-15-15 / same	\$2,685	\$4,840	\$6,900 + casket	\$1,295 / \$2,395	\$995	\$875 for up to 5 days	\$2,695
<b>Condra Funeral Home</b> (note 9) 512-352-3636 503 Talbot St. <b>Taylor</b>	07-13-15 / same	\$2,645	\$3,940	\$7,770 + casket	\$1,095 / \$2,695	\$1,095	\$295 flat fee	\$2,595
<b>Cook-Walden Funeral Home</b> (note 9) 512-454-5611 6100 N. Lamar <b>Austin</b>	01-04-16 / same	\$3,040	\$4,990	\$9,705 + casket	\$1,095 / \$2,095	\$1,395	\$595 for unspecified period	\$4,380
<b>Cook-Walden/Capital Parks</b> (note 9) 512-251-4118 14501 N. IH-35 <b>Pflugerville</b>	01-11-16 / same	\$3,040	\$4,990	\$9,705 + casket	\$1,095 / \$2,095	\$1,395	\$595 for unspecified period	\$4,380
<b>Cook-Walden Chapel of the Hills</b> (note 9) 512-335-1155 9700 Anderson Mill Rd. <b>Austin</b>	01-11-16 / same	\$3,040	\$4,990	\$9,320 + casket	\$1,095 / \$2,095	\$1,395	\$595 for unspecified period	\$3,995
<b>Cook-Walden Davis Funeral Home</b> (note 9) 512-863-2564 2900 Williams Dr. <b>Georgetown</b>	01-11-16 / same	\$2,440	\$3,990	\$6,275 + casket	\$1,095 / \$2,095	\$1,395	\$595 for unspecified period	\$1,595
<b>Cook-Walden/Forest Oaks</b> (note 9) 512-892-1172 6300 W. William Cannon Dr. <b>Austin</b>	01-11-16 / same	\$3,040	\$4,990	\$9,320 + casket	\$1,095 / \$2,095	\$1,395	\$595 for unspecified period	\$3,995

\* Refrigeration charge may apply after the period required to secure documents or if a delay is requested by family.

note 7: Bastrop Providence, Providence, and Providence-Jones funeral homes are under common ownership.

note 8: One or more full funeral service costs were estimated because they are not offered in the General Price List.

note 9: Neptune Society, Condra, Cook-Walden, Fuller-Sheffield, Marrs-Jones, and Marrs-Jones-Newby funeral homes are owned by Service Corporation International (SCI).

Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>DeLeon Funeral Home</b> (note 10) 512-376-6200 110 E. Cedar St. <b>Lockhart</b>	08-01-15 / same	\$2,065	\$4,190	\$6,405 + casket (note 11)	\$1,195 / \$2,995	\$595	\$95 per day	\$2,795
<b>Eeds Funeral Home</b> 512-398-2343 408 S. Main St. <b>Lockhart</b>	01-01-15 / same	\$2,750	\$3,095	\$6,115 + casket	\$945 / \$2,195	\$650	\$500 for unspecified period	\$1,950
<b>Elgin Funeral Home</b> (note 12) 512-281-5697 712 N. Avenue C <b>Elgin</b>	04-08-14 / same	\$1,675	\$2,770	\$5,335 + casket	\$1,095 / \$2,595	\$550	no charge	\$1,400
<b>Fuller-Sheffield Funeral</b> (note 13) 512-476-9164 2808 E. MLK Jr. Blvd. <b>Austin</b>	01-04-16 / same	\$2,070	\$3,490	\$5,765 + casket	\$1,695 / \$2,795	\$995	\$395 for unspecified period	\$1,950
<b>Gabriels Funeral Chapel, The</b> 512-869-8888 393 N. IH-35 <b>Georgetown</b>	11-01-13 / same	\$2,225	\$2,890	\$5,870 + casket	\$895 / \$1,995	\$1,075	\$365 for unspecified period	\$1,895
<b>Gipson-Pendergrass-People's Mortuary</b> 512-237-2365 109 W. First St. <b>Smithville</b>	11-20-15 / same	\$1,225	\$1,852.95	\$4,485 + casket	\$1,087.50 / \$3,187.50	\$675	\$100 per day after 4 days	\$1,300
<b>Harrell Funeral Home</b> 512-443-1366 4435 Frontier Trail <b>Austin</b>	12-15-13 / same	\$2,765	\$3,640	\$6,560 + casket (note 11)	\$1,395 / \$2,795	\$830	\$295 for 5 days; \$25 per day thereafter	\$2,495
<b>Harrell Funeral Home</b> 512-382-6543 100 Heritage Dr. & Hwy 290 W. <b>Dripping Springs</b>	12-15-13 / same	\$2,765	\$3,640	6,560 + casket (note 11)	\$1,395 / \$2,795	\$830	\$295 for 5 days; \$25 per day thereafter	\$2,495
<b>Harrell Funeral Home</b> 512-268-8200 1715 Kirby near FM 2770 & Kohlers Crossing <b>Kyle</b>	12-15-13 / same	\$2,765	\$3,640	6,560 + casket (note 11)	\$1,395 / \$2,795	\$830	\$295 for 5 days; \$25 per day thereafter	\$2,495
<b>Heart of Texas Cremation &amp; Burial Service</b> 512-243-7277 12010 Hwy. 290 W., Ste. 210 <b>Austin</b>	10-08-15 / same	\$575 (note 14)	\$1,390 (note 14)	not actively sold	\$995 / not offered	\$425	\$25 per day	\$345

\* Refrigeration charge may apply after the period required to secure documents or if a delay is requested by family.

note 10: DeLeon and Angel funeral homes are under common ownership.

note 11: One or more full funeral service costs were estimated because they are not offered in the General Price List.

note 12: Austin-Peel & Son and Elgin funeral homes are under common ownership.

note 13: Neptune Society, Condra, Cook-Walden, Fuller-Sheffield, Marrs-Jones, and Marrs-Jones-Newby funeral homes are owned by Service Corporation International (SCI).

note 14: Even though Heart of Texas Cremation and Burial Service has an Austin address, their facility is located in Hays County. Ask if there might be a mileage charge beyond their 25 mile radius.

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Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>King-Tears Mortuary</b> 512-476-9128 1300 E. 12th St. <b>Austin</b>	10-24-12 / 01-19-07	\$1,640	\$3,620	\$5,865 + casket	\$1,195 / \$2,895	\$895	\$100 per day	\$1,950
<b>Legends Tri-County Funeral Service</b> 512-256-1220 101-B Centerpoint Rd. <b>San Marcos</b>	02-15-16 / 02-15-16	\$895	\$2,445	\$4,273 + casket	\$995 / not offered	525	\$25 per day	\$750
<b>Life Celebration by Franklin, A</b> 512-365-6000 510 S. Main St. <b>Taylor</b>	11-30-12 / 01-09-07	\$1,840 (note 15)	\$3,790	\$5,430 + casket (note 16)	\$1,195 / \$2,895	\$795	\$100 per day	\$1,695
<b>Los Angeles Funeral Home</b> (note 17) 512-392-3676 300 Cheatham St. <b>San Marcos</b>	04-15-13 / 01-15-13	\$1,620	\$2,690	\$5,795 + casket	\$1,095 / \$2,495	\$595	\$75 per day	\$1,895
<b>Marrs-Jones Funeral Home</b> (note 18) 512-237-2425 104 Olive St. <b>Smithville</b>	07-13-15 / same	\$2,645	\$3,940	\$7,760 + casket	\$1,095 / \$2,695	\$1,095	\$295 for unspecified period	\$2,595
<b>Marrs-Jones-Newby Funeral Home</b> (note 18) 512-321-2576 505 Old Austin Hwy. <b>Bastrop</b>	07-13-15 / same	\$2,645	\$3,940	\$7,760 + casket	\$1,095 / \$2,695	\$1,095	\$295 for unspecified period	\$2,595
<b>McCurdy Funeral Home</b> (note 19) 512-398-4791 105 E. Pecan St. <b>Lockhart</b>	04-15-15 / 10-15-14	\$2,755	\$4,775	\$6,358 + casket	\$1,195 / \$2,795	\$575	\$550 after 3 days	\$2,825
<b>Mission</b> (note 17) 512-476-4355 1615 E. Cesar Chavez St. <b>Austin</b>	04-01-11 / same	\$2,435 (note 21)	\$2,990 (note 21)	\$5,645 + casket (notes 16, 20)	\$1,095 / \$2,195	\$695	\$85 per day	\$1,895
<b>Mission Serenity Chapel</b> (note 17) 512-444-3355 6204 S. First St. <b>Austin</b>	10-01-15 / same	\$3,035 (note 20)	\$4,290 (note 20)	\$6,810 + casket (notes 16, 20)	\$1,095 / \$2,195	\$695	\$115 per day	\$2,695

\* Refrigeration charge may apply after the period required to secure documents or if a delay is requested by family.

note 15: A Life Celebration by Franklin: Funeral home staff told an FCACTX volunteer that they were unable to provide the crematory fee. Repeated requests – by phone, by the contact link on the funeral home’s website, and by an email to Barry Franklin -- received no responses. The crematory fee was finally obtained by a mystery shopper.

note 16: One or more full funeral service costs were estimated because they are not offered in the General Price List.

note 17: Los Angeles, A Simple Tradition, Mission, and Mission Serenity Chapel funeral homes are under common ownership.

note 18: Neptune Society, Condra, Cook-Walden, Fuller-Sheffield, Marrs-Jones, and Marrs-Jones-Newby funeral homes are owned by Service Corporation International (SCI).

note 19: McCurdy and Pennington funeral homes are under common ownership.

note 20: For Mission, add \$95 to charges shown if the deceased is removed from a residence or weighs over 300 lbs. For Mission Serenity Chapel, add \$125.



Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>Neptune Society</b> (note 21) 512-323-0122 911 W. Anderson Ln., Ste. 111 <b>Austin</b>	09-08-15 / N/A	\$2,027	not offered	not offered	not offered	not offered	\$319 for up to 7 days: \$50 / day thereafter	\$925
<b>O'Bannon Funeral Home</b> 830-875-5713 210 S. Laurel St. <b>Luling</b>	10-01-14 / same (note 22)	\$2,595	\$3,445 (note 23)	\$8,510 + casket	\$1,595 / \$2,995	\$925	\$350 for up to 3 days	\$2,595
<b>Pennington Funeral Home</b> (note 24) 512-353-4311 323 N. Comanche St. <b>San Marcos</b>	04-15-15 / 10-15-14	\$2,755	\$4,775	\$6,358 + casket	\$1,195 / \$2,795	\$575	\$550 after 3 days	\$2,825
<b>Phillips-Upshaw &amp; Richard Funeral Home</b> 512-472-1934 1410 E. 12th St. <b>Austin</b>	01-01-15 / same	\$995	\$2,690	\$4,096 + casket (note 25)	\$1,195 / \$2,795	\$670	\$65 per day	\$1,250
<b>Providence Funeral Home</b> (note 26) 512-352-5909 807 Carlos Parker Blvd. N.W. <b>Taylor</b>	10-01-15 / same	\$2,290	\$3,420	\$6,390 + casket	\$1,295 / \$2,395	\$895	\$295 for 1 <sup>st</sup> 48 hrs.; \$100 per day thereafter	\$2,895
<b>Providence-Jones Family Funeral Home</b> (note 26) 512-281-2340 604 Hwy. 95 N. <b>Elgin</b>	05-01-15 / 10-16-15	\$1,450	\$2,575	\$4,600 + casket	\$975 / \$2,295	\$595	\$150 for 1 <sup>st</sup> 48 hrs.; \$50 per day thereafter	\$1,560
<b>Ramsey Funeral Home</b> 512-869-7775 5600 Williams Dr. <b>Georgetown</b>	01-13-16 / same	\$1,995	\$2,690	\$5,250 + casket	\$895 / \$1,995	\$795	\$250 per day	\$1,795
<b>Simple Tradition Funeral Service, A</b> (note 27) 512-477-7495 1611 E. Cesar Chavez St. <b>Austin</b>	02-18-15 / N/A	\$1,440 (note 28)	not offered	not offered	not offered	not offered	\$50 per day	\$1,495
<b>Solace Eco-Friendly Funeral Services</b> 512-294-1499 1508 W. Koenig Ln. <b>Austin</b>	03-15-15 / same	\$1,390	\$1,494	\$4,930 + casket (note 25)	\$1,299 / \$2,899	\$695	\$125 per day	\$1,195

\* Refrigeration charge may apply after the period required to secure documents or if a delay is requested by family.

- note 21: Neptune Society, Condra, Cook-Walden, Fuller-Sheffield, Marrs-Jones, and Marrs-Jones-Newby funeral homes are owned by Service Corporation International (SCI).
- note 22: O'Bannon: In January, 2016, out-of-date price lists were emailed to an FCACTX volunteer. Prices in this survey are from newer price lists collected in January, 2015.
- note 23: O'Bannon: Add refrigeration to Immediate Burial if burial does not occur within 24 hours.
- note 24: Pennington and McCurdy funeral homes are under common ownership.
- note 25: One or more full funeral service costs were estimated because they are not offered in the General Price List.
- note 26: Bastrop Providence, Providence, and Providence-Jones funeral homes are under common ownership.
- note 27: Los Angeles, A Simple Tradition, Mission, and Mission Serenity Chapel funeral homes are under common ownership..
- note 28: A Simple Tradition offers cremations only in Travis County.

Funeral home name phone street address / city	Effective date for General Price List / Casket Price List	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket *	Full funeral service <u>not</u> including casket	Lowest cost 20 gauge / 18 gauge metal casket	Embalming option	These columns are solely FYI. Do <u>not</u> add the figures below to any costs shown in columns 3 – 5.	
							Refrigeration	Basic Services Fee
<b>Thomason Funeral Home</b> 512-396-2300 2001 RR 12 <b>San Marcos</b>	10-01-14 / 10-01-15	\$2,450	\$3,395	\$6,445 + casket	\$995 / \$2,395	\$450	\$450 for 5 days; \$150 per day thereafter	\$2,750
<b>Thomason Funeral Home</b> 512-847-2226 14700 RR 12 N. <b>Wimberley</b>	10-01-14 / 10-01-15	\$2,450	\$3,395	\$6,445 + casket	\$995 / \$2,395	\$450	\$450 for 5 days; \$150 per day thereafter	\$2,750
<b>Weed-Corley-Fish Funeral Home</b> (note 29) 512-452-8811 3125 N. Lamar <b>Austin</b>	07-21-15 / 03-18-15	\$2,995	\$4,630	\$6,430 + casket (note 30)	\$1,595 / \$2,395	\$750	\$750 for 7 days after 24 hours	\$2,595
<b>Weed-Corley-Fish Funeral Home</b> (note 29) 512-442-1446 2620 S. Congress Ave. <b>Austin</b>	07-21-15 / 03-18-15	\$2,995	\$4,630	\$6,430 + casket (note 30)	\$1,595 / \$2,395	\$750	\$750 for 7 days after 24 hours	\$2,595
<b>Weed-Corley-Fish (Lake Travis)</b> (note 29) 512-263-1511 411 RR 620 S. <b>Lakeway</b>	07-21-15 / 03-18-15	\$2,995	\$4,630	\$6,430 + casket (note 30)	\$1,595 / \$2,395	\$750	\$750 for 7 days after 24 hours	\$2,595
<b>Weed-Corley-Fish Funeral Home</b> (note 29) 512-260-8800 1200 S. Bagdad Rd. <b>Leander</b>	07-21-15 / 03-18-15	\$2,995	\$4,630	\$6,430 + casket (note 30)	\$1,595 / \$2,395	\$750	\$750 for 7 days after 24 hours	\$2,595

\* Refrigeration charge may apply after the period required to secure documents or if a delay is requested by family.

note 29: Austin Cremations and Weed-Corley-Fish funeral homes are under common ownership.

note 30: One or more full funeral service costs estimated because they are not offered in the General Price List.

**All funeral establishments physically located in the counties of Travis, Williamson, Bastrop, Caldwell, and Hays are included in this survey.**

### Additional Options:

- **aCremation**, [www.acremation.com](http://www.acremation.com), has its corporate office/central call center in Mesquite, Texas. Its licensed physical establishment is located in Rockwall, Texas. This business contracts with local mortuary services and crematories to provide all local services. Arrangements are made online and by telephone. Toll-free: 1-877-353-3626
- **Distinctive Life**, [www.distinctivelife.com](http://www.distinctivelife.com), is based in the Houston area. In the Austin area, this business contracts with local mortuary services and crematories to provide refrigeration and cremation services. Phone: 512-407-9780
- You may wish to consider a home or family-led funeral. See #2 under **Cost-saving suggestions for consumers** on page 4 in the survey narrative. Contact FCA of Central Texas for more detailed information about this option.

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