#### 2024 SURVEY OF AUSTIN AREA FUNERAL HOMES



#### Produced and published by the Funeral Consumers Alliance of Central Texas

## **Survey Procedures**

Between January 2 and March 1, 2024, FCACTX volunteers obtained General Price Lists (GPLs) from funeral establishments, **licensed by the Texas Funeral Service Commission** and **physically located** in Bastrop, Caldwell, Hays, Travis, and Williamson counties.

The prices in this survey were calculated by reviewing a General Price List (GPL) obtained from each funeral provider.

Because some funeral homes offer one or more *packages* and others do not offer *packages*, all costs shown in the survey were taken from products and services itemized on the price lists.

Despite the lack of uniformity in the formats and contents of the price lists, every effort was made to assure that this survey compares exactly the same services for all funeral homes surveyed.

## **Survey Chart**

The survey chart (pages 3-9) provides the following information:

#### <u>Column</u>

- 1 Funeral home name (with link to website), telephone number, address
- 2 General Price List (GPL) effective date
- 3 Direct cremation charge including crematory fee
- 4 Immediate burial with minimum (least expensive) casket
- 5 Basic funeral service not including casket or urn (See page 2 for detailed description of what is included in this hypothetical service)
- 6 One-way mileage radius / Per mileage charge for additional miles
- 7 Casket price range

#### Columns for comparison purposes only:

- 8 Embalming option
- 9 Non-declinable basic services fee

# **Definitions, Descriptions, and Notes**

1 Funeral home name, telephone number, address

Funeral homes are listed alphabetically by name rather than by city or zip code. Most funeral providers will travel at least 25 miles (one way) without imposing an extra mileage fee. Extending your options beyond the nearestfuneral homes may save you thousands of dollars.

### 2 General Price List (GPL) effective date

The costs shown are a "snapshot" in time. Funeral homes may change their price lists at any time. It is important to **compare** theeffective date on any price list you obtain during the year with the GPL effective date in column 2 of this survey's price chart.

### 3 Direct cremation including crematory fee

Direct cremation includes only:

- transfer of the deceased from the place of death to a funeral home or mortuary facility
- appropriate care of the remains (usually refrigeration for at least the 48-hour waiting period between death and cremation) Some funeral homes include refrigeration in their direct cremation charge – at least for the first 48 hours – but you should **ask if and** when refrigeration charges are added to the Direct Cremation cost shown on the GPL.
- securing all necessary permits and authorizations for the cremation
- an alternative container to encase the body during cremation ("Alternative container" refers to a heavy-duty cardboard or a combination cardboard/wood container.)
- transportation of the body to the crematory
- the cremation itself
- returning the cremated remains in a secure container to the family directly or making them available for pickup at the funeral home
- all other services of the funeral director and staff (a non-declinable Basic Services fee that is usually reduced for direct cremations).

Crematories are required to return the cremated remains in a **container**. Some funeral homes may attempt to charge for such a container; however, they are not allowed by law to require its purchase (Texas Health & Safety Code, Sec. 716.155).

When decedents weigh over set amounts - e.g., 250, 275 or 300 pounds - there is often an additional charge for the cremation process and for a larger alternative container. There may also be anadditional charge for transporting the body to the funeral home and/or crematory.

If the decedent **died** in Travis County, the Travis County Medical Examiner charges a **\$25 Cremation Permit Fee**, which, like death certificates, is a third-party charge, usually collected by the funeral home.

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#### 4 Immediate burial with minimum (least expensive) casket Immediate burial includes only:

- Transfer of the deceased from the place of death to the funeral home or mortuary
- placement of the body in the funeral home's "minimum" (least expensive burial casket (usually cloth-covered wood, wood with a veneer, or 20-gauge metal)
- transportation of the body to a cemetery or other burial site
- all services of the funeral director and staff (a non-declinable fee that is usually reduced for immediate burials)

Immediate burial **does** <u>not</u> include a grave space, opening and closing the grave, a grave liner (if desired by the family or required by the cemetery), or a grave marker.

Immediate burial is usually done within 48 hours of death, sometimes sooner. This is important to note because some funeral homes will add a refrigeration charge when they take the deceased into their care, even if burial occurs within 24 hours of death.

### 5 Basic funeral service <u>not</u> including casket or urn

The funeral service in this survey is a hypothetical funeral service. It includes the following goods and services:

- transfer of the deceased from the place of death to a funeral home
- embalming
- dressing the body and placing it in the casket
- a visitation at the funeral home
- a funeral service at another facility (may include a mileage charge)
- use of a hearse to transport the casket
- use of a vehicle to transport flowers
- a "lead car" to transport clergy to the cemetery (This cost can be eliminated by using a private vehicle unless the police escort for the funeral procession requires a lead/clergy car.)
- the full, non-declinable fee for the basic services of the funeral directorand staff

#### Costs not included in this hypothetical basic funeral:

- a grave space or plot
- opening and closing the grave
- a grave liner, if desired or required by the cemetery
- a grave marker
- an obituary

- flowers
- services of clergy, organist, vocalist, or other musician
- a police escort
- possible utility vehicle charge to pick up permits, etc.
- any other services or products not described above

The hypothetical funeral does not include the cost of a casket or urn because selections vary widely and there is no way to know what families will select and from whom they will purchase it. (See pages 10-11, *Caskets and urns*.)

When determining the total cost of an actual funeral that includes burial, at least some items not included in the hypothetical funeral must be added to the items included in the hypothetical funeral to arrive at the actual cost.

### 6 One-way mileage radius / per mile charge beyond radius

Most funeral providers will travel at least 25 **one-way** miles before imposingan extra mileage fee. This information can help you expand your options beyond the nearest funeral homes and, in some instances, significantly reduce final expenses, even if you do end up paying for additional miles.

#### 7 Casket price range

The Federal Trade Commission's Funeral Rule requires that GPLs include either individual casket prices or the **range** of casket prices that appear on the funeral provider's Casket Price List (CPL).

### 8 Embalming option (Do not add this cost to any other costs.)

Embalming is not required by law. You should know that embalming has no public health benefits that have been recognized by any public health authority. At best, it merely slows the natural decomposition process.

**Refrigeration**, which is usually a more affordable, non-invasive alternativeto embalming, is used for direct cremations and immediate burials. (See page 10, *Slowing decomposition.*)

### 9 Basic services fee (Do not add this cost to any other costs.)

The basic services fee refers to the amount a funeral home chooses tocharge for the basic services provided by the funeral director and staff, plus overhead costs.

The basic services fees for **direct cremation** and **immediate burial** are usually calculated by the funeral home at a **reduced** amount.

In the survey chart, basic services fees are **included** in **all** prices shown. The fees are listed in the chart solely to make you aware of thewide variances.



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• To understand fully the terms and the prices in the survey chart, refer to pages 1 and 2.

This survey, which is available at <u>https://www.fcactx.org/</u>, has clickable links for every funeral provider that has a website.

- The price lists used to produce this survey were collected between January 2 and March 1, 2024. The effective dates of the price lists used for this survey chart are indicated in column 2. Because we do not update the survey price chart throughout the year, when contacting a funeral home for current pricing information, be sure to ask for the effective date of the funeral home's General Price List from which prices are being quoted.
- See Cost-Saving Suggestions for Consumers on pages 10–11 for information on ways to make final arrangements more affordable.

The survey on our website ( <u>www.fcactx.org/</u> ) has links to all funeral providers with websites. Funeral home name telephone street address / city	General Price List (GPL) effective date	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket **	Basic funeral service <u>not</u> including casket or urn	One-way mileage radius / Per mile charge beyond radius	Casket price range	FYI: For comparison only (Do not add to costs in other columns) Embalming option	FYI: For comparison only (Do not add to costs in other columns) Basic Services Fee
A Plus Cremation512-221-06034327 S. First St., #105A Plus Cremation512-221-06031223 Leander Rd.Georgetown	08-01-23	\$1,695	N/A	N/A	30 miles / then \$4.95 per mile	N/A	N/A	N/A
Affordable Burial & Cremation Service 512-354-2509 13009 Dessau Rd., Ste. M Austin	09-01-18	\$650 online / \$775 in office	\$1,475	\$3,040 + casket	25 miles / then \$2.00 per mile	\$425 to \$3,585	\$700	\$525
All Faiths Funeral Services512-326-88784360 S. Congress Ave., Ste. 115AustinAll Faiths Funeral Services512-339-88788507 N. IH-35Austin	- 02-22-23	\$1,550	\$4,645	\$6,200 + casket	50 miles / then \$2.00 per mile	\$1,095 to \$7,795	\$750	\$2,800

\* **Direct Cremation:** Always ask funeral providers if the Direct Cremation charge on their General Price list includes **Refrigeration** and the **Crematory Fee.** 

Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.

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The survey on our website ( <u>www.fca</u> has links to all funeral providers with Funeral home name telephone street address / city		General PriceList (GPL) Effective date	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket **	Basic funeral service <u>not</u> including casket or urn	One-way mileage radius / Per mile charge beyond radius	Casket price range	FYI: For comparison only (Do not add to costs in other columns) Embalming option	FYI: For comparison only (Do not add to costs in other columns) Basic Services Fee
ATX Cremation 512-817-0782 8708 S. Congress Ave, Ste. B-270	(note 1) Austin	02-01-22 Online arrangements	\$995 (note 2)	N/A	N/A	25 miles / then \$3.50 per mile	N/A	N/A	N/A
Austin Cremations 512-579-0154 811 Romeria Dr.	Austin	11-14-23	\$1,107	N/A	N/A	30 miles / then \$3.00 per mile	N/A	N/A	N/A
Austin Natural Funerals 512-851-1236 3742 Far West Blvd., #104	Austin	01-05-22	\$1,975	\$5,140	\$6,135 + casket	25 miles / then \$3.00 per mile	\$1,625 to \$5,995	\$795	\$2,295
Austin-Peel & Son Funeral Home 512-419-7224 607 E. Anderson Ln.	Austin	08-01-23	\$3,420	\$5,165	\$7,310 + casket	25 miles / then \$4.50 per mile	\$1,195 to \$23,000	\$1,295	\$2,350
Bastrop Providence Funeral Home 512-308-9188 2079 Hwy. 71 East.	Bastrop	06-02-23	\$2,120	\$3,543	\$5,985 + casket	50 miles / then \$2.50 per mile	\$1,095 to \$6,450	\$895	\$2,895
Beck Funeral Home 512-244-3772 15709 Ranch Road 620 Beck Funeral Home 512-259-1610	Austin	08-01-23	\$2,985	\$6,230	\$7,815 + casket	25 miles / then \$2.95	\$995 to \$7,000	\$995	\$3,695
Beck Funeral Home 512-251-3500	Cedar Park					per mile			
Condra Funeral Home 512-352-3636 503 Talbot St.	Taylor	01-10-24	\$3,125	\$6,540	\$7,985 + casket	50 miles / then \$3.00 per mile	\$1,195 to \$11,295	\$1,295	\$3,495

\*\* Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.

note 1: ATX Cremation's Veteran Cemetery Assistance option: No charge for this service is indicated on the page describing the service in detail; however the Itemized Services section of the GPL indicates a \$200 charge. Also, the Veteran Cemetery Assistance page focuses entirely on national veterans cemeteries, although <u>Central Texas State Veterans Cemetery in Killeen</u> is closer to Austin than national veterans cemeteries in San Antonio.

**note 2:** ATX Cremation's General Price List does not include any information about insurance or credit card processing fees. However, on the summary page at the end of the online arrangement process, a \$31.44 payment processing fee is added to the \$995 Direct Cremation charge.

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Cook-Walden Funeral Home512-454-56116100 N. LamarAustin	11-14-23	\$3,485	\$7,265	\$10.480 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$5,470
Cook-Walden Chapel of the Hills512-335-11559700 Anderson Mill Rd.AustinCook-Walden/Forest Oaks512-892-11726300 W. William Cannon Dr.Austin	- 11-14-23	\$3,560	\$7,115	\$10,230 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$5,220
Cook-Walden/Capital Parks 512-251-4118 14501 N. IH-35 Pflugerville	11-14-23	\$3,560	\$7,415	\$10,630 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$5,620
Cook-Walden Davis Funeral Home 512-863-2564 2900 Williams Dr. Georgetown	11-14-23	\$2,960	\$5,315	\$7,830 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$2,820
DeLeon Funeral Home 512-376-6200 110 E. Cedar St. Lockhart	01-01-23	\$4,000	\$5,490	\$7,935 + casket	30 miles / then \$2.95 per mile	\$1,495 to \$6,595	\$895	\$3,595
Eeds Funeral Home512-398-2343408 S. Main St.Lockhart	01-01-21	\$3,500	\$4,995	\$6,246 + casket	20 miles / then \$4.50 per mile	\$1,095 to \$17,535	\$750	\$2,550
Elgin Funeral Home 512-281-5697 712 N. Avenue C Elgin	06-24-23	\$1,500	\$3,000	\$5,300 + casket	50 miles / then \$3.00 per mile	\$1,195 to \$7,000	\$900	\$1,700
Eternal Peace Funeral ServicesNha Quan An Lac512-375-425016912 North IH-35Austin	02-01-24 Visit by appointment only	\$995	\$4,935	\$5,630 + casket	30 miles / then \$3.50 per mile	\$2,000 to \$8,000	\$895	\$1.495
Fuller-Sheffield Funeral Services512-476-91642808 E. MLK Jr. Blvd.Austin	11-14-23	\$1,370	\$3,910	\$4,795 + casket	50 miles / then \$3.00 per mile	\$1,195 to \$6,095	\$995	\$1,275

**Direct Cremation:** Always ask funeral providers if the Direct Cremation charge on their General Price list includes **Refrigeration** and the **Crematory Fee. Immediate Burial:** Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death. \*

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Gabriels Funeral Chapel, The512-869-8888393 North. IH-35Georgetown	03-01-23	\$2,095 (note 3)	\$3,820 (note 3)	\$6,060 + casket	40 miles / then \$3.25 per mile	\$1,295 to \$42,995	\$1,075	\$2,395
Gipson Pendergrass People's(note 4)Mortuary512-237-2365109 N.W. First St.Smithville	09-03-19	\$1,595	\$2,695	\$4,075 + casket	25 miles / then \$2.50 per mile	\$1,295 to \$8,995	\$775	\$1,400
Green Cremation and Burial Texas         (note 5)           512-222-8000; 512-607-4075         448           6448 E Hwy 290, #C-100         Austin           Green Cremation and Burial Texas         (note 5)           512-222-8000; 512-647-2724         (note 5)           10415 Old Manchaca Rd., #204         Austin           Green Cremation and Burial Texas         (note 5)           512-222-8000; 512-647-2724         (note 5)           10415 Old Manchaca Rd., #204         Austin           Green Cremation and Burial Texas         (note 5)           512-222-8000; 737-249-6683         400 W. Main St., #215	12-01-23 Visit by appointment only Online arrangements preferred	\$995 (note 6)	\$3,285 with metal casket \$3,964 with biodegradable casket (note 6)	N/A	35 miles / then \$3.50 per mile	\$700 to \$1,379	not offered	N/A
Harrell Funeral Home512-443-13664435 Frontier TrailAustinHarrell Funeral Home of Dripping Springs512-382-6543100 Heritage Dr.& Hwy 290 W.AustinHarrell Funeral Home512-268-82001715 KirbyKyle	01-26-24	\$3,195	\$5,230	\$6,985 + casket	25 miles / then \$3.50 per mile	\$995 to \$12,500	\$895	\$2,845

\*\* Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.

**note 3:** The Gabriel's Funeral Chapel: The General Price List includes a Family Assistance Administrative Fee (\$150): "This fee is [for] the additional time and care provided by our funeral directors and staff to assist a family with any special requests which may include preparation of services, filing veteran administration paperwork, arranging for military honors, assistance with publishing obituaries, and other miscellaneous requests when we are not present for services."

note 4: Gipson Pendergrass People's Mortuary: Prices taken from costs listed on website.

**note 5:** Green Cremation Texas: Direct cremation may be provided by an out-of-town crematory.

**note 6:** Green Cremation Texas: Add \$200 for "private residence or house call removal (2<sup>nd</sup> technician required).

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Heart of Texas Cremation           512-243-7277           12010 Hwy. 290 W., Ste. 210   Austin	08-22-22	\$595	N/A	N/A	20 miles / then \$3.00 per mile (note 7)	N/A	N/A	N/A
King-Tears Mortuary512-476-91281300 E. 12th St.Austin	08-26-23	\$2,590	\$4,290	\$6,805 + casket	30 miles / then \$3.75 per mile	\$1,695 to \$60,000	\$995	\$2,495
Legends Tri-County Funeral Services512-256-1220101-B Centerpoint Rd.San Marcos	08-04-23	\$795	\$2,820	N/A	25 miles/ then \$3.50 per mile (note 8)	\$995 to \$2,495	N/A	N/A
Life Celebration by Franklin, A 512-365-6000 510 S. Main St. Taylor	08-01-23	\$3,445	\$5,290	\$6,765 + casket	30 miles / then \$1.95 per mile	\$1,295 to \$55,000	\$1,495	\$2,195
Los Angeles Funeral Home 512-392-3676 300 Cheatham St. San Marcos	06-30-23	\$3,110	\$4,265	\$6,800 + casket	25 miles / then \$4.25 per mile	\$1,195 to \$20,000	\$1,095	\$1,995
Marrs-Jones, All Faithsof the Pines Chapel512-237-2425110 American Legion Rd.SmithvilleMarrs-Jones-Newby Funeral Home512-321-2576505 Old Austin Hwy.Bastrop	10-16-23	\$3,490	\$6,755	\$7,290 + casket	50 miles / then \$3.50 per mile	\$1,995 to \$9,155	\$1,095	\$3,180
McCurdy Funeral Home 512-398-4791 105 E. Pecan St. Lockhart	03-01-23	\$3,430	\$5,450	\$6,210 + casket	25 miles / then \$3.50 per mile	\$1,495 to \$9,600	\$725	\$2,995
Mission Funeral Home(East Side)512-476-43551615 E. Cesar Chavez St.Austin	12-01-21	\$4,210	\$5,565	\$7,280 + casket	25 miles /	\$1,095 to \$23,000	\$1,295	\$2,350
Mission Serenity Chapel(South Side)512-444-33556204 S. First St.Austin	12-01-21	<b>Φ</b> 4, <b>∠</b> IU	<b>\$</b> 0,000	\$8,165 + casket	then \$3.50 per mile	\$1,095 to \$20,000	\$1,230	\$2,825

\*\* Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.

note 7: Heart of Texas lists their service area as Hays, Travis, and Williamson counties only.

note 8: Legends Tri-County Funeral Services imposes no mileage charges to transfer the deceased to the funeral home when the removal is within their service area, which includes – in the FCACTX service area – Hays and Caldwell counties and the City of Austin.

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Neptune Society(note 9)512-323-0122911 W. Anderson Ln., Ste. 111Austin	11-01-23	\$2,257 (note 10)	N/A	N/A	50 miles / then \$450.00 (note 10)	N/A	N/A	N/A
O'Bannon Funeral Home 830-875-5713 210 S. Laurel St. Luling	01-01-24	\$3,195	\$4,045	\$7,530 + casket	35 miles / then \$2.95 per mile	\$1,895 to \$7,195	\$1,125	\$2,995
Pennington Funeral Home512-353-4311323 N. Comanche St.San Marcos	03-01-23	\$3,430	\$5,450	\$6,210 + casket	25 miles / then \$3.50 per mile	\$1,495 to \$9,600	\$725	\$2,995
Phillips-Upshaw & Richard Funeral Home512-472-19341410 E. 12th St.Austin	02-15-22	\$2,185 (note 11)	\$3,295 (note 11)	\$5,405 + casket (note 11)	20 miles / then \$4.25 per mile	\$1,195 to \$4,900	\$995	\$1,895
Providence Funeral Home 512-352-5909 807 Carlos Parker Blvd, NW Taylor	08-16-23	\$2,590	\$4,735	\$6,250 + casket	50 miles / then \$2.50 per mile	\$1,145 to \$7,150	\$995	\$2,995
Providence-Jones Family Funeral Home 512-281-2340 604 Highway 95 North Elgin	02-01-24	\$1,450	\$3,725	\$4,955 + casket	50 miles / then \$2.50 per mile	\$1,125 to \$6,250	\$795	\$1,675
Ramsey Funeral Home512-869-77755600 Williams Dr.Georgetown	09-01-22	\$1,999 (note 12)	\$3,994	\$5,882 + casket	30 miles / then \$2.99 per mile	\$1,095 to \$30,695	\$999	\$2,199

\*\* Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.

**note 9:** Neptune Society: If you request a price list from Neptune Society, expect to be given a price list for purchasing a prepaid funeral contract. Because our price survey compares at-need prices, our volunteers persist until they get Neptune's **at-need** price list.

- note 10: Neptune Society: Add \$450 for transfer of remains to funeral home if one-way mileage is outside Neptune's service area.
- note 11: Phillips-Upshaw & Richard: When death occurs at home, add \$145 for "2<sup>nd</sup> Attendant for Residential Pick Up."
- note 12: Ramsey Funeral Home: Consumers selecting cremation services should carefully consider and review the goods and services they are purchasing. Ramsey's complete General Price list includes a Family Care Administration Fee (\$199.00) "for the extra time and care of our funeral director(s) and staff that may be needed to complete any custom/personalization needs a family may require, including, but not limited to: service form preparation; administrative paperwork processing; veteran administration paperwork/filing; arranging for military honors; assistance in filing assignable insurance; miscellaneous family requests, etc. This fee is only added to cremation services, if selected."

This charge is not included on Ramsey's "abbreviated" online GPL at https://www.ramseyfuneral.com/gpl.

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The survey on our website ( <u>www.fcactx.org/</u> ) has links to all funeral providers with websites. Funeral home name telephone street address / city	General Price List (GPL) Effective date	Direct cremation including crematory fee *	Immediate burial with minimum (least expensive) casket **	Basic funeral service not including casket or urn	One-way mileage radius / Per mile charge beyond radius	Casket price range	FYI: For comparison only (Do not add to costs in other columns) Embalming option	FYI: For comparison only (Do not add to costs in other columns) Basic Services Fee
Simple Tradition, A (no website) 512-477-7495 (phone typically answered by staff at Mission Funeral Home) 1611 E. Cesar Chavez Austin	02-18-15	\$1,540	NA	N/A	25 miles / then \$2.50 per mile	N/A	N/A	N/A
Thomason Funeral Home512-398-23002220 S. Colorado StLockhart	02-01-23	\$2,595	\$2,845	\$4,595 + casket	50 miles / then \$3.50 per mile	\$500 to \$2,950	\$850	\$1,945
Thomason Funeral Home512-396-23002001 Ranch Road 12San MarcosThomason Funeral Home512-847-222614700 Ranch Road 12 NorthWimberley	01-01-24	\$3,300	\$4,045	\$6,645 + casket	50 miles / then \$3.50 per mile	\$1,295 to \$5,950	\$950	\$2,950
Weed Corley Fish Funeral Home512-452-88115416 Parkcrest DriveAustin	11-14-23	\$3,560	\$7,415	\$10,630 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$5,620
Weed Corley Fish Funeral Home512-442-14462620 S. Congress Ave.AustinWeed Corley Fish (Lake Travis)512-263-1511411 Ranch Road 620 SouthLakeway	11-14-23	\$3,560	\$5,815	\$8,080 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$3,070
Weed Corley Fish Funeral Home512-260-88001200 S. Bagdad Rd.Leander	11-14-23	\$2,360	\$5,115	\$7,780 + casket	35 miles / then \$3.50 per mile	\$1,195 to \$11,295	\$995	\$2,770

\*\* Immediate Burial: Ask if refrigeration charges are added to the charge on the price list, even if burial takes place within 24 hours of death.



**Comparing prices and knowing your rights.** The Federal Trade Commission requires funeral providers to give price information over the telephone **and** to give a copy of their General Price List (GPL) to anyone requesting it **in person**. Typically, the Casket Price List (CPL) and the Outer Burial Container (OBC) Price List are attached to the GPL. If not, ask for them. The CPL must be shown to you **before** discussing casket prices.

When offered a **package**, it is important to examine it closely because not all packages provide discounts. Consider, too, that packages often include goods and/or services you don't want, but you will have to pay for them if you choose the package.

Most funeral homes will modify their prices to get your business if they know you are willing to go elsewhere for goods and services. Also, they may not charge you for everything they are allowed by law to charge for.

**Reducing final expenses.** Choose direct cremation, immediate burial, or a graveside service, followed by an optional memorial service at nearly any location wehre people gather.

Another way to reduce expenses is to compare prices at funeral homes located up to 25 miles from the place where a death has occurred. GPLs indicate how far a funeral provider will travel before charging a mileage fee. Especially with direct cremation, the location of the funeral home is not a significant factor if you plan to have a memorial service later at another location.

#### Cost considerations when selecting burial

- If you select immediate burial, ask if there will be a charge for refrigeration.
- In determining the **total** cost for a burial, families need to include the cost of the burial space/plot, the charge to open and close the grave, a grave liner (not required by law but **may** be required by a cemetery to simplify grounds maintenance), and a grave marker. Prices vary greatly on these items, depending on the location of the burial plot and the materials used for the grave liner and the marker.
- At smaller, rural, or natural-burial cemeteries, families that wish to do so may often arrange to open and close the grave themselves.

**Home funerals.** Families who would like to handle some or all of the arrangements themselves can realize even greater savings with a **home** or **family-led funeral**, which, in Texas, does not require the full services

of a funeral director. However, because the general public does not have access to the electronic registry Texas uses to document births and deaths, you will need a funeral director or mortuary service to help you with required paperwork and death certificates. Some funeral providers in the Austin area will provide this assistance for a fee.

For more information about home funerals, go to the website of the National Home Funeral Alliance at <u>www.homefuneralalliance.org/.</u>

**Slowing decomposition.** After 24 hours from the time of death, the law requires that a body must (1) be kept between 34 and 40 degrees (using dry ice or refrigeration); or (2) be kept in an odor-proof and leak-proof container; or (3) be embalmed.

*Embalming* is not required by law. Embalming has no public health benefits that have been recognized by any public health authority. At best, it only slows the natural decomposition process.

Even though embalming is not required by law, most funeral directors will not allow a **<u>public</u>** viewing of a body that has not been embalmed.

**Refrigeration**, a more affordable, non-invasive alternative to embalming, is used mostly for direct cremations and immediate burials. Refrigeration is used to reduce or control decomposition while awaiting final disposition. Some funeral homes include refrigeration in their Direct Cremation charge – at least for the first 48 hours – but you should **ask if and when refrigeration charges are added to the costs shown on the GPL for direct cremation,** and also for **immediate burial**.

**Caskets and urns.** Comparing funeral home prices for caskets and urns to prices for similar items available from other sources (such as online casket and urn companies as well as <u>www.costco.com</u>, <u>www.samsclub.com</u>, <u>www.walmart.com</u> and <u>www.amazon.com</u>), can save you money and/or give you the figures you needto **negotiate a lower price at the funeral home**. Keep in mind that funeral providers cannot charge you for having a casket delivered to their location.

Families considering a 20-ga. or an 18-ga. casket should be aware that metal caskets with rubber gaskets (sealers) will cost more and affect only **how** the body inside decomposes.

"Cremation caskets" are often among the lowest-cost caskets offered at many funeral homes and are **suitable for burial** as well as cremation.

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#### Caskets and urns (continued)

Other casket options include wood caskets available from a variety of sources, including local carpenters and woodworkers.

Families who wish to make the casket themselves can find diagrams in books and on the internet.

"Alternative containers" – typically used for cremation – are also acceptable for burial.

If desired, you can invite family and friends to write or draw something on the outside of a cremation container or an unfinished wood casket, as is sometimes done at home funerals.

Another way to enhance the appearance of a simple casket is to cover it with a flag, the deceased's favorite quilt, a religious pall, or other cloth.

In certain circumstances, such as natural burial, a **shroud** made of entirely biodegradable materials is a choice to consider.

**Unreasonable markups.** Refrigeration charges are an excellent example of huge markups. According to industry sources, providing refrigeration costs no more than \$1.00 a day when all acquisition and operation costs are considered. Yet manyfuneral homes listed in the survey price chart charge more than \$50 per day for refrigeration.

Many people who study the economics of the deathcare industry believe that high charges for refrigeration are used to assure that a family will choose embalming, which, in turn, usually results in additional spending for public viewing, a more expensive casket because it will be seen at close range by the public, and often a more expensive outer burial container so the expensive casket is better protected, which should not be a concern since the casket will not be seen again after the interment is over. Additional extra costs may be incurred at some funeral homes for services such as:

- arranging a visitation and/or a funeral or memorial service at a location other than the funeral home
- paying with a credit card
- processing insurance policies

Other goods and services sold at funeral homes can increase the cost of a funeral significantly – items such as burial clothing, temporary grave markers, extra viewing and visitation time at the funeral home, alternative casket liners, a crucifix, a flag case, prayer cards, video presentations, use of chairs/awning/artificial grass at the cemetery for a graveside or committal service, release of balloons or doves, permanent grave markers or monuments, and other goods and services.

#### After-death benefits for veterans and their spouses.

Information about veterans burial and memorial benefits, including interment at a **National** Veterans Cemetery: 800-827-1000; <u>www.cem.va.gov</u>

Information about **State** Veterans Cemeteries, including the Central State Veterans Cemetery in Killeen:

800-252-8387; www.glo.texas.gov/vlb/cemeteries/locations/index.html.

**Burial on private property** in an incorporated city, town, or village is subject to that entity's zoning regulations or other related ordinances. Burial outside a municipality is generally unregulated. Burial on private property creates an encumbrance on the land if it is ever sold.

**Avoid manipulation.** Don't be led to believe that the more you spend on the funeral or the casket, the greater your love for the deceased. Be wary of appeals to guilt, family pride, and social pressures that can cause you to spend more than you want to spend or can afford.

The funeral industry has depended on the fact that most consumers avoid death and its trappings until they are in the throes of grief just after the death of a loved one. Such feelings can make anyone vulnerable to exploitation and confusion. If faced with this situation, take along a trusted friend for assistance with making arrangements. A friend who is less emotionally involved with the dozens of decisions to be made can give sound advice and help avoid unnecessary expenses.

**Discuss your final wishes now.** Become an informed consumer now and discuss various disposition options with your family and close friends so they will be prepared to follow your wishes. To document your choices, consider the benefits of completing the two **disposition directives** on the FCACTX website at <u>www.fcactx.org/advance-directives-documents.html</u>: The **Body Disposition Authorization** and the **Appointment for Disposition of Remains**. Contact FCACTX if you would prefer to have the forms mailed or emailed to you.